

## Regulations of the Hotel Mlyn Aqua Spa

### § 1

1. The hotel day starts at 3<sup>00</sup> p.m. and ends at 11<sup>00</sup> a.m. the next day.
2. If Guest wants to extend the stay for the part of the day from 12:00 a.m. till 8:00 p.m., he will pay a half of a daily room rate extra. If the Guest wants to extend his stay over 8:00 p.m. until the following day, he will pay a full daily room rate extra.

### § 2

1. Guest must specify the period of a stay at the Hotel. In case of no specification, it is assumed that the room is rented for one hotel day.
2. f Guest wish to extend the stay at the Hotel, he must report it at the Reception desk until 10:00 a.m. on the last day of room rent.
3. The Hotel may not accept such a request if there are no vacant rooms

### § 3

The Hotel is obliged to:

1. Guarantee conditions for complete rest of Guest, particularly through not performing any actions in the room without Guest's permission (e.g. cleaning, equipment repairing etc.).
2. Exchange hotel bed-clothes every third day.
3. Exchange towels every day(on Guest's request).

### § 4

The Hotel obliged to:

1. Strictly react to reported remarks regarding the standard of services, equipment operation, as well as cleanness and orderliness in the Hotel.
2. Render charge-free services, such as: keeping thing brought to the Hotel, walking up at a requested hour, safe-keeping luggage.

### § 5

1. The Hotel's responsibility for the loss or damage of things brought to the Hotel by Guest comes within the Civil Code regulations art. 846-849. The Hotel responsibility is limited if things are not deposited in the Hotel.
2. The Hotel has the right to refuse to accept for safekeeping such a things as: money, securities and precious items, particularly valuables and things of scientific and artist value if they are a threat to safety, if they are too valuable in relation to the size and standard of the hotel, or if they occupy too much space.

### § 6

Hotel Guest has no right to make the room he vacate available for other people, even if the period he paid for, has not gone by.

### § 7

People who are not checked in the Hotel cannot stay in a room from 10<sup>00</sup> p.m. till 7<sup>00</sup> a.m. the next day.

### § 8

The daed- hours at night start from 10:00 p.m. and end at 7:00 a.m. the next day.

### § 9

In the hotel rooms Guests are not allowed to use any power-operated devices or apparatus, which are not included in the room equipment.

### § 10

Everytime, when Guest leaves the room he is requested to lock the door and leave the key at the Reception desk.

### § 11

Guests bear financial responsibility for the lack, damage or destruction of hotel furnishing and mechanical equipment caused by themselves or people visiting them. Smoking in non – smoking rooms resulting in a penalty 250 PLN.

### § 12

The checking in is only possible when the Guest shows a document of identity with the photo to the Reception desk and sign the registration card.

### § 13

The Hotel reserves the right to refuse to extend the Guest's stay at the hotel when the reservation is not fully paid.